

MAINTENANCE AND CARE MANUAL

FOR CLOSET CABINETS



BIENAL
CUSTOM CLOSETS



Care & Cleaning

Wondering how to keep your new product looking beautiful? We can help! Follow these simple instructions:

Before your products reached your home, they were inspected to ensure quality. Here are some recommendations for caring for your product.

Product Surface

Door face frames and any stained or painted portions of your products are manufactured with a quality finish meant to protect and maintain the beauty of the wood. Interiors of your product and exposed ends of standard construction are a proper laminate material meant to help resist rub marks and contain minor spills. (Construction may vary depending on the options and features selected. See your designer for questions on the specific construction of each individual part of your product.) To keep your products looking their best, we encourage you to clean them monthly at a minimum.



Caution | Warning

Please read the following page for additional information on specific products, cleaning techniques and situations to avoid





Forceful Maneuver

Do not close covers in a quick and forceful manner. The hard impact could lead to damage on the cover and/or body.



Hardware/Accessory Replacement

If metal hardware and accessories on the covers and in the bodies become unusable, please replace these pieces by carefully removing them with proper equipment to avoid damage and any cracks in the screw openings, or call for a professional team to assist you.



Surface Cleaning

When cleaning the surfaces, do not use any cleaning material with chemical substances, as this could cause wear on the surfaces of your products. Use a mildly wet soft cloth or duster with a small amount of liquid soap (e.g. diluted dish soap) for cleaning. Using a spray bottle would be an even better method. Make sure to dry the surfaces as soon as possible to avoid the wear on the surfaces of your products. Soaking in water (even in cases where there is veneer, water can infiltrate from small openings on the sides and corners) and also for the rusting of metal parts. You could also buy maintenance solutions for cleaning, but make sure that it is appropriate for your items.



Cleaning with Water

Do not use excess amount of water for cleaning (even if the closets are stated as waterproof), or this could cause swelling on the body and covers in the near future and affect the general aesthetic of the items as well as the quality of the wood material.



Rusting

In cases where rusting occurs on the metal hardware and accessories, rust-removers can be used, but make sure it does not come into contact with the wooden parts of the closets. In any case, for these metal parts (e.g. hinges) to function properly, lubrication could be used, but if the parts have been used thoroughly and for many years then it is better to have them replaced.



Environment

Make sure to keep the installed items away from high humidity, high temperatures, intense sunlight and excess water in order to avoid any defects. In the case of minor defects appearing on the surfaces which are treatable with touch-ups, make sure to have knowledge on the items' general properties and type of wood by contacting the manufacturer or provider before rectifying these issues.



Load Capacity

Do not put extra heavy items on top of the closets, shelves and drawers as this could lead to deformation and eventually causing the wood holding the items to crack and/or break. This also applies for the mounted gliders as it could cause the metal to bend.



Water Infiltration

In case of flooding due to weather conditions (such as rainwater infiltrating from the windows) or mechanical issues, make sure to keep the water away from the items that are touching the ground (e.g. closet base) as soon as possible in order to avoid damages to the bottom parts of the items.



Removal from Surfaces

If something is stuck on the surfaces, do not use abrasive tools to remove them, as these could leave scratches or marks on the covers and bodies and could peel off protective coating. Use lint-free cloths or sponges instead.

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